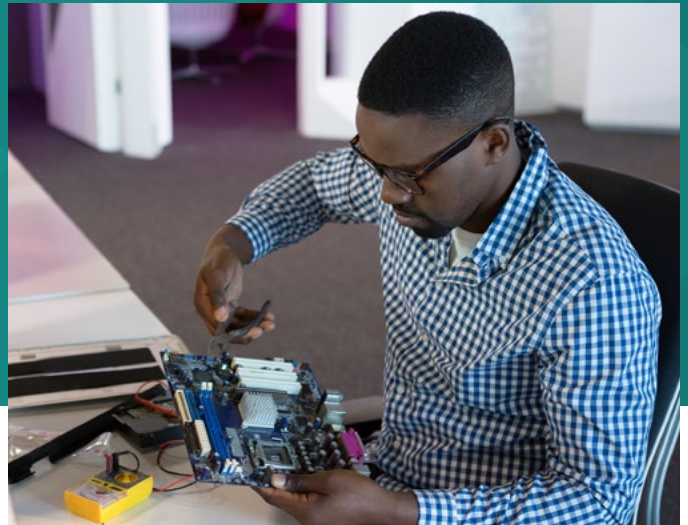# Computer Technician

INDUSTRY FACTS

What do computer technicians do?

The demand for well-trained computer technicians is growing* as technology plays an increasingly important role across every aspect of society. Specific responsibilities vary from position to position, but often include:

- Installing hardware and software systems
- Maintaining or repairing equipment
- Troubleshooting a variety of computer issues
- Setting up computer security measures
- Configuring computer networks
- Offering technical support on-site or via phone or email

Where do computer technicians work?

Computer technicians can be found working in a variety of industries. Possible positions range from a computer technician in a retail electronics store who helps repair hardware and software, to a technical support advisor who helps people over the phone with their computer issues, to a member of an internal IT team within large and medium sized companies.

How much do computer technicians earn?

With many different opportunities, computer technicians often have a variety of positions to choose from, can earn competitive salaries, and may qualify for traditional employment benefits. The Department of Labor reports that the average salary for a computer technician is $57,910.*

Is the computer technician field growing?

The 2022 edition of the Occupational Outlook Handbook, published by the U.S. Department of Labor, estimates that overall employment of computer support specialists is projected to grow 6 percent from 2021 to 2031.*

*Bureau of Labor Statistics, U.S. Department of Labor. "Computer Support Specialist" Occupational Outlook Handbook. Accessed April 26, 2023.

"I have learned so much in this program! I was a true beginner, and this made it easy for me to understand how a computer works. I can't wait to complete my course and put the skills I have learned to good use."

D'WAN, CAREERSTEP LEARNER

Prepare For A Better Job

Train affordably without sacrificing quality. This program was developed to help you prepare for the CompTIA A+ exams.

- Prepare to work with hardware, software, networks, security issues, and more
- Gain the knowledge and skills you need to earn CompTIA A+ certification
- Train to begin working immediately upon completion

Learn At Home

Online training minimizes the challenges of taking time out to return to school. The online training format offers distinct advantages:

- Study on a schedule that fits your life
- Progress at a pace that matches your learning style
- Enjoy the flexibility to adjust the time and effort you devote to your coursework each day

Achieve Success With Live Learner and Career Support

You'll also have one-on-one access to three support teams —learner support, technical support, and career support— to ensure you can complete your training and prepare for a better future! All of these support teams are committed to helping you:

- Complete your training quickly
- Prepare for the CompTIA A+ certification

Program Modules

Module
Program Orientation
Computing Overview
PC Technician Responsibilities
System Components
Peripheral Devices
Storage
Networking
Wireless Networking
Printing
Mobile Devices
System Implementation
File Management
System Management
Security
Capstone Exercises
PC Pro Certification Practice
PC Pro Certification Practice (Single Attempt Only)
A+ Core 1
A+ Core 2